



## Company IDs

**Our employees  
are never  
without them**

All our employees carry a Jersey Central Power & Light or FirstEnergy photo identification card. Anytime you have a question about an employee coming to

your home, feel free to ask for that employee's photo identification and the purpose of the service call.

If a company representative cannot show you an identification card, or if you have a concern about that person's identity, please call the toll-free number to our Customer Service Center: **1-800-662-3115**.

Occasionally, company employees may require access to your property or need to enter your house to read and replace your meter, and to test, inspect, and repair our electrical equipment.